

Surveys For Facility and Property Management

Surveys are a valuable tool to get information and opinions from your tenants, occupants, employees or other stakeholders.

About Survey FM

We administer on-line surveys. We also conduct public surveys and polls to collect industry information and benchmarking.

Strategic Advisor's Role

SurveyFM is associated with Strategic Advisor, a consulting and advisory firm who brings Facility and Property Management experience to the development, administration of surveys and analysis of the results. Surveys can be a stand-alone initiative or part of a consulting initiative such as customer service, organizational development, FM Assessment or strategic planning.

Our related consulting services are a useful companion to your survey initiative.

Survey Development

We develop survey questions to get the information you need. Even if you don't use our on-line survey tool, we can develop effective surveys for a wide variety of purposes, including quality assurance, tenant satisfaction, transaction satisfaction (i.e. work order or projects) and more.

Using the right techniques and well developed questions that provide you with information you can actually use to make improvements or take action and make strategic decisions.

Survey Administration

Your surveys are private and appear with your own branding. We use a number of different survey techniques, including drop down lists, ranking, matching and even importance scales.

You provide email addresses and we send out special emails with your personal or corporate message, inviting the recipients to participate, with a unique link for each recipient. We can even follow-up with any recipients who haven't responded.

Survey Analysis

We help you analyze the results and develop communication plans, action plans or make strategic decisions

Our experience in the Facility and Property Management industry ensures you get the best value from your survey initiative, whether it's to solve a problem or to demonstrate quality assurance and customer or stakeholder involvement.

Private Surveys

These surveys are custom developed for clients to gather information and input from occupants, tenants, customers, staff or other stakeholders.

Public Surveys

We conduct public surveys and polls to collect industry information and benchmarking. Please visit surveyFM.com to participate.

Web Based Surveys

Surveys are hosted on SurveyFM.com and accessed through a direct link. The welcome page can be customized to include your branding and message. The actual survey pages are clean and load quickly. A sample welcome page and question page is shown below. Each page can have one or more separate questions, making navigation easier for your survey participants.

Facilities Mission, Vision & Value Questionnaire

Sample Co.
Facility & Plant Management Department

Mission, Vision & Values Statements

Thank you for participating in our Questionnaire. It is short and won't take much time to complete. Your input will help us develop our Mission, Vision and Values Statements for the Facilities Department.

Your input is appreciated and very valuable to us.

Sincerely,
Malcolm S. Snyder
Director, Facilities

If you are hi

Facilities Mission, Vision & Value Questionnaire
Progress 36%

Vision Statement

Please rank the short statements below by indicating the degree to which you feel they reflect the objectives of the Facility Management Department.

	1 (agree)	2	3	4 (don't agree)
Contribute to Sample Co's success	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Create a productive working environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Voluntary development of Sample Co.'s assets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Establish a positive image for Sample Co.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Minimize total costs of ownership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

PREV NEXT